

HOW ENUMERATE WENT FROM ZERO TO 100%
AUTOMATION IN 6 MONTHS AND 6X QA SUCCESS RATE

Customer Overview

Enumerate is an end-to-end community management software and solutions brand dedicated to simplifying community management for property management companies and community associations. They help users streamline workflows, empower resident communication, and boost efficiency.

They offer a comprehensive suite of tools and services that enable users to manage every aspect of their communities, from accounting and payments to finance, maintenance, and resident engagement.

43%
to 23%

Effort reduction in fixing production issues was achieved in just six months.

ZERO
to 100%

Test automation – automated 1000+ test cases within 6 months.

Saved
\$180,000

Budget for Selenium setup and new hires as testRigor performs all tasks single-handedly.

The Problem

The company was recently purchased by private equity, and the overall testing procedure was in a nascent stage with many quality and deployment issues. Only 78 of the 1000+ test cases were documented and manually tested in every release based on the requirements. Four QAs handled all testing, but the process required structure.

Developers were spending **43%** of their time fixing production issues that had slipped through testing cycles. Considering the breadth of Enumerate’s software solution, they required a team of at least **20 QA professionals**. However, they were short on budget and looking for a solution that provides the needed quality quickly, efficiently, and with minimum maintenance effort, and should be within their QA budget. They wanted to roll out 1000+ test cases as fast as possible to improve the product quality, but had limited resources.

When they first learned about testRigor, they were skeptical because the tool seemed too good to be true. Eventually, they tried it and found that testRigor was a perfect test automation solution for all of their test requirements and saved a lot on their QA budget.

Key Objectives

- Automate 1000+ test cases as soon as possible
- Minimum test maintenance, as they were short on QA professionals
- Testing should be manageable with their team of one automation engineer and 7 QA professionals, who are not developers
- Reduce production issues through extensive testing
- Finding a single solution instead of going for a bunch of different testing tools

“I liked the testRigor story and the thought process that you were going for. You have more of a bigger-picture thought process that might be hard to meet. But that is your goal.”

 KRISTOPH GUSTOVICH
CIO - ENUMERATE

The Solution

Enumerate gave thought to various test automation tools, including Selenium, and finally chose testRigor as their test automation solution. The key selling points were scripting tests in plain English quickly, requiring no extra infrastructure or automation expertise, and minimal maintenance. Enumerate had a budget of \$180,000 for Selenium and other tools’ setups and new hires. With testRigor, they saved this budget and used the savings to hire 4 QAs and an additional test automation engineer. This team is helping them now to build more tests quickly and efficiently.

Before testRigor, they had zero automation tests, and only 78 test cases were documented out of 1000+ in Microsoft Azure DevOps. Now, all of the 1000+ test cases are fully automated using testRigor. Enumerate runs these test cases daily with CI/CD integrations, and the regression tests are run weekly.

testRigor’s generative-AI-based no-code test automation in plain English has helped Enumerate to save a considerable amount of time, budget, and effort in test creation and maintenance.

“testRigor as a company has been great to work with. You guys see the problems, and you try to solve the problems with us. It's an ever-growing partnership in that sense. More importantly, we've seen that testRigor is doing what we need it to do, and it is providing its worth.”

KRISTOPH GUSTOVICH
VP OF ENGINEERING AT ENUMERATE.

Solution Highlights

- Automated 1000+ test cases in 6 months, starting from ZERO
- Developers’ time in fixing production issues reduced to 23% from 43%
- Achieved 6X QA success rate
- Saved \$180,000 on Selenium, other tools’ setup, and new hires for automation

Before

- Zero test automation
- Losing 43% of developers’ time to production issues
- Nascent test processes and outcomes

During and After

- 1000+ test cases were automated
- Only 23% of developers’ time is involved in production issues
- 6X QA success rate

The Result

With testRigor, Enumerate could automate **1000+ test cases in 6 months**. They saved on hiring new automation engineers and requiring multiple test automation tools. testRigor’s plain English-based test automation, powered by intelligent generative AI, enables anyone on the team to easily create and execute tests.

The foremost requirement of Enumerate is to quickly roll out a massive number of automated test cases to improve product quality. Through the no-code test automation capabilities of testRigor, they rapidly achieved those. Time and budget saving is a huge win. They are using testRigor as their test management tool, and the QA team is building out user stories in it. They particularly like the testRigor’s recorder, which records user actions and creates test steps in plain English.

Partnering with testRigor enabled Enumerate to quickly and easily accelerate their testing process with minimal maintenance.

Summary

Objective	Result
Automate Test Cases Quickly	Automated 1000+ test cases in plain English
Improve QA Quality	Achieved 6X QA success rate
Decrease Production Issues	Reduced developers’ time from 43% to 23% on production issues
Save QA Budget on Automation Tools	Saved QA budget and hired four QA and one automation engineer from that saving to build more robust tests

testRigor can also help you

“16 months ago, we had zero manual test cases, 3 or 4 people were just kind of going in and testing the product, and we were having quality issues. Now, using testRigor, we're running automation tests every single day and night.”

KRISTOPH GUSTOVICH
CIO - ENUMERATE

testRigor’s generative-AI-based no-code automation platform makes it easy for QA teams to quickly build test automation while spending almost no time maintaining tests for web, mobile, desktop, databases, APIs, AI features, and mainframe apps. Tests are written in plain English and empower anyone, with or without technical knowledge, to quickly build and maintain tests, as well as understand test coverage.